

## When Disaster Strikes Learning and Development at Mercy Corps

**ASTD-Cascadia's February Program** will be presented by Anna Young, Director of Strategy and Learning for Mercy Corps, who will lead an interactive workshop to help you learn more about:

- ⇒ Understanding the role of learning and development in organizations such as Mercy Corps
- ⇒ Recognizing how learning and development are affected when disaster strikes
- ⇒ Learning how a commitment to organizational learning has positively affected Mercy Corps' ability to fulfill its mission
- ⇒ Developing novel ways to capture and share learning including communities of practice, changing the culture of learning, and collaborating on field studies

**30% of registration fees will be donated to Mercy Corps Haitian relief**

**Date:** Thursday, February 25, 2010

**Time:** 8:00- 8:30 registration & networking  
8:30-11:30am program

**Location:** Marriott Downtown Waterfront,  
1401 SW Naito Parkway, Portland, OR  
97201

**Early bird registration fee**  
(By February 16<sup>th</sup>)  
\$25 members/\$40 non-members

**Registration fee**  
(After February 17<sup>th</sup>):  
\$35 members/\$50 non-members

### **About Mercy Corps:**

At Mercy Corps, where "helping turn crisis into opportunity" is a daily practice, staff must be prepared to quickly mobilize and deploy on a massive scale amidst chaos. Similar principles should apply to all organizations in the nonprofit, public and private sector.

With a keen interest and commitment to organizational learning, Mercy Corps is rated one of the most effective international relief and development organizations in the world.

<http://www.astdcascadia.org>



Photo by Craig Alness  
for Mercy Corps

**Ms. Young's** main interest lies where emergency response, local capacity building, and conflict management intersect. She believes in setting strategic direction, then using it to drive organizational learning through analysis and research to create best practices.

**Ms. Young's** extensive experience with international relief efforts includes:

- Establishing Mercy Corps' emergency response to the tsunami in Sri Lanka in 2005
- Managing an integrated program with local partners in Maluku (Indonesia), providing relief and economic development assistance for affected populations.
- Working with a local partner in Kosovo to ensure effective, accountable systems for aid delivery to two million people.
- Designing and implementing integrated emergency, development, conflict management approaches to relief efforts, and producing best practices in Afghanistan, the Balkans, and Central Asia.

**Ms. Young** is originally from Southern England, but now lives in Portland, OR. She has a Master's degree in French and German from Oxford University, and a Post Graduate degree in Secondary Education. In her free time she enjoys anything involving cross-country skis, hiking boots, a tent, or a kayak.

<http://www.mercycorps.org/>